Oli Cheng

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Objective

Seasoned Product Manager and Software Engineer with a strong foundation from the University of Waterloo seeking to join a cutting-edge AI team. Passionate about harnessing the power of LLMs, robotics, and agentic AI to deliver transformative products. Experienced in bringing ideas from concept to market, with demonstrated success in product-market fit, user experience, and robust technical solutions.

Education

- **University of Waterloo** *Waterloo, Canada*
  Bachelor of Computer Science; Cognitive Science Minor; Business Option, Co-op 2012 – 2017

Skills

- **AI & ML Tools**: ChatGPT API, OpenAI APIs, rapid prototyping with GPT-based models, basic ML model training

- **Product Management**: Agile methodologies, product analytics, user research, stakeholder management

- **Software Development**: Full-stack engineering, Python, JavaScript, UX/UI implementation, rapid prototyping

- **Design & Research**: Design thinking, lean methodology, product-market-UX-technological fit analysis

Experience

- **Product Manager** *Remote (US/Canada)*
  Unyte Health 2020 – 2024
  - **Leadership**: Responsible for planning and shipping SaaS products in the mental health field.
  - **Collaboration**: Manage daily collaboration among leadership, engineering, sales, and marketing.
  - **Data-Driven Decisions**: Ensure digital products meet strategic objectives for all stakeholders through analytics and user feedback.

- **Product Designer** *Waterloo*
  Aterica Digital Health 2018 – 2020
  - **Product Design & Development**: Led the design and development of digital apps focused on smart health devices.
  - **User Research**: Responsible for driving user research, feature ideation, and validation.

- **Product Designer (Co-op)** *Montreal*
  SmartHalo Technologies 2016
  - **Startup Collaboration**: Worked with engineers and designers at an early-stage startup to launch a crowdfunded product for cyclists.

- **User Testing & Research**: Led user experiments and designed UX/UI for smart devices and mobile apps.

- **Software Engineer (Co-op)** *Redwood City*
  Esper 2015
  - **ML-Driven Product**: Developed user-friendly interfaces for a SaaS product leveraging machine learning to automate assistants' tasks.
  - **Agile Engineering**: Collaborated in an Agile environment within a Silicon Valley startup.

- **Software Engineer (Co-op)** *Hong Kong*
  Ribose 2015
  - **Cloud Collaboration**: Helped build a platform for businesses to ensure compliance with international standards through automated data gathering.
  - **Cross-Cultural Teamwork**: Collaborated across time zones in a globally distributed engineering team.

- **Business Analyst (Co-op)** *Ottawa*
  IBM Canada 2014
  - **Business Intelligence Solutions**: Managed and deployed BI solutions for large enterprise clients, maintaining 100% customer satisfaction.

- **IT Technician (Co-op)** *Toronto*
  E-Health Ontario 2013
  - **Deployment & Management**: Customized IT solutions for government agency responsible for Ontario's EHR system digitization.
  - **Recognition**: Received award for exceptional team contributions.

Projects

- **Drift (Personal Project)** *2023*
  Meditation/Wellness App with Built-In AI Coach
  - **ChatGPT Integration**: Developed a wellness and meditation app that leverages the ChatGPT API to provide personalized mindfulness coaching.
  - **Product-Market Fit**: Conducted user research and iterative design to validate viability in the mindfulness and mental health market.