

Oliver Cheng

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Product Engineer (AI)

0->1 builder with B2B SaaS experience (University of Waterloo CS, 2017). Ship AI workflow automation end-to-end: prototype fast, integrate LLM and SaaS APIs, then harden into production-ready systems teams trust and adopt. Comfortable embedding with users and stakeholders to understand workflows, translate ambiguity into scope, and iterate quickly based on feedback.

Skills

Languages: Python | JavaScript/TypeScript | SQL | Ruby | OCaml

Web: React | Next.js | REST APIs | OAuth

Applied AI: OpenAI/Claude APIs | Google Gemini | tool calling | structured outputs | prompt/versioning | evaluation harnesses | RAG-style knowledge workflows

Integrations: third-party SaaS APIs | auth and permissions concepts | data modeling + migrations concepts

Tools: Claude Code/Design | Codex | Cursor | Gemini | MCP | Custom agentic workflows

Experience

Stealth Startup | Founding Product Engineer (AI) | 09/2024 - Present

- Built and shipped applied-AI product prototypes using LLMs + coding agents, owning the full loop (product -> UX -> engineering -> iteration).
- Designed AI workflows with guardrails: tool calling, prompt/versioning, structured outputs, eval harnesses, and reliability checks so outputs are dependable.
- Implemented foundations for productionization: knowledge workflows (RAG-style), routing patterns, telemetry/observability, cost controls, and deployment readiness.
- Acted as the in-house PM when needed (roadmap shaping, tickets, standups, demos) to keep execution moving.

Unyte Health | Product Manager (B2B SaaS) | 11/2020 - 01/2024

- 0->1 productization: turned a proven, non-digital offering into a SaaS product, owning concept -> MVP -> iteration.
- Customer-facing discovery: interviews, rapid prototypes, and beta loops to validate workflows and usability.
- Partnered with engineering/ops to ship; translated real workflows into requirements, edge cases, and testable acceptance criteria.

Aterica Digital Health | Product Designer | 11/2018 - 01/2020

- Owned UX for workflow-heavy products; built prototypes and shipped iterations with engineering under constraints (edge cases, accessibility).

Additional Experience

OC Product Consulting | Product Consultant | 11/2016 - Present

- Bridged business, UX, and engineering from idea -> prototype -> production-grade scope; hands-on implementation support and quality bar.

Software Engineering (early career) | 2014 - 2016

- SmartHalo: prototyped and implemented mobile UX across iOS/Android in React Native; iterated quickly from user feedback.
- Esper: built production backend features in OCaml; shipped changes safely in production for a VC-backed startup.
- Ribose: built full-stack features in Ruby on Rails and Ruby tooling to collect and structure web data for downstream use.
- IBM: supported enterprise clients with complex vendor integrations; debugged across architecture, databases, and networking.

Education

University of Waterloo | Bachelor of Computer Science (2017) • Cognitive Science Minor • Business Option (Co-op)

Certifications

Agentic AI Certificate (DeepLearning.AI) • AWS Certified Cloud Practitioner • Product Management Certificate (Udemy)